

September 4, 2020

Happy Friday Families and Friends!

With the rise in Covid cases in Long Term Care this week we are super happy to continue be free of Covid in our Home. What we do know is this is in part because of the diligence of our Team members in screening before coming to work and following the infection control guidelines put in place.

We remain alert to the fact that this can change at any time.

During the indoor visits we have witnessed visitors not wearing their masks properly over their nose and mouth and a number have been witnessed removing their masks completely in their loved ones suite and not maintaining the 2 meter physical distancing. This is concerning.

Please note that this will not be accepted. We will offer you a reminder and you are always welcome to ask questions for clarification. If we must repeat the conversation you will be given a letter as a last reminder before your visits will be restricted to outdoors only. We understand these are stressful times and your patience may be being tested. It is stressful for us too. Please help us keep positive experiences within our Home.

When taking your loved one outdoors for a walk or fresh air please be reminded that this is not so they meet and visit with family members waiting around the corner. That defeats the purpose of having only essential visitors in close contact. We are not willing to risk this. Your privilege of taking your loved one outdoors will be suspended if this occurs a second time. It is essential that we are all working toward the same goal of remaining Covid free. While outdoors wear your mask and whenever possible keep your distance while sitting and visiting. Bring a lawn chair to sit on as using the benches at the front of River Est PCH is not permitted.

On a positive note, the majority of visitors have been compliant with the visiting expectations. We would like to thank you very much for working with us. Your diligence is much appreciated.

We are working on preparing an indoor visiting space at the front of our Home for winter visits. It is expected to take the place of the current outdoor visits and appointments will be made as usual through the Life Enrichment Team. We will communicate when it is ready for use. It is anticipated to be completed by September 30th.

That's it for this week. Wishing you a fantastic and safe long weekend!