

June 12, 2020

Hello Family and Friends,

Outdoor visits are well underway and it is nice to see everyone taking advantage of them. We have had good news by way of clarification on the visits.

- Visits are still limited to 2 people per visit but not limited in the number of family members that are deemed essential to visit. Therefore, if you have more family members than the 4 initially submitted to the Life Enrichment Team, all you need to do is submit another form with the additional essential visitors.

We are currently accommodation 30 outdoor visits per week. Therefore, with 48 Elders in the Home you can anticipate a visit every other week with the possibility of a visit between based on availability.

Please contact Life Enrichment on Mondays to request a visit. Visits are scheduled each Monday for the following week.

We will be reviewing these visits in July in hopes we can extend the length of time for some visits.

As of May 31<sup>st</sup> our Life Enrichment Team facilitated 145 virtual/phone/window visits. This translates to over 36 hours of direct visit time, not the time to get to and from visits, set up, get a tissue, blanket use the washroom and such. Each visit requires a half hour block of time.

Great news!

We can now accept flowers! Please ensure they are in a vase that we can disinfect.

Also, food in a solid plastic container (no holes or venting) that we can disinfect without contacting the contents is now permitted. It must be for one designated Elder and delivered directly.

At present, we are seeing a slow but steady decline in the overall number of COVID-19 cases in Canada. This provides hope but in no way implies we can lessen the measures advised by Public Health authorities. Once COVID-19 enters a Long Term Care Home, it can spread quickly and we have seen the devastating outcomes. Approximately 80% of deaths related to the disease have tragically occurred in seniors' homes.

More than ever we need to continue those measures for the months ahead in order to conserve the progress we've made and to continue to protect our most vulnerable. Here in your loved ones home, we have been very diligent in following all directives and measures set forth by Public Health Officials.

As always, please feel free to reach out to any member of the Leadership Team with any questions you may have.

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