

May 29, 2020

Hello Family and Friends,

With the warm weather upon us and the exciting news that our province has lifted some restrictions, it's time to start outdoor visits with your loved ones. .

Supportive Housing was not officially included in the lifting of visitor restrictions to include outdoor visitation. As we are connected with River East Personal Care Home we feel confident that we can use the same parameters to allow for outdoor visits while keeping your loved one safe.

In Long Term Care we received clear direction on how we can best provide this much needed visitation. River East PCH had their first day of visits yesterday with great success and much happiness.

Please refer to the letter addressing visitation and the form that must be completed prior to your first visit. Please ensure you read both. The easiest form to submit is directly from our website but you may choose to download the form, complete and scan back to us. Our website is: www.ib-ec.ca

Once you have submitted the form you will be contacted to arrange your first visit. This form is required for your first visit only. You can book future visits by phone as you must book visits one at a time.

Some highlights- Outdoor visits will begin on Thursday, June 4, 2020.

- An individual Elder will not be scheduled for more than one (1) visit per week unless there are additional free appointment times once all have had an opportunity to book
- There is a maximum is two (2) visitors at the scheduled time.
- We have arranged time slots to accommodate 30 outdoor visits per week while maintaining our facilitation of virtual, phone and window visits.
- A distance of 2 meters/ 6 feet must be maintained between you and your loved one. We will be there to remind you during your visit.
- There will be a fenced off area at the front of the building where visits will occur.

Please feel free to contact me or Heather Koop hkoop@extendicare.com with any questions you may have regarding visitation.



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